Linux Solution Specialist
integraSoft, Inc.
Bettendorf, IA

integraSoft, Inc., formerly Tech Systems, Inc., is a leader in strategic application software for the wholesale distribution industry. We are seeking a Linux Solution specialist to help us design and deliver Linux centric service offerings to internal and external customers, enabling them to maximize value of our solutions. This position provides a foundation for growth within our company and is based in our Bettendorf, IA headquarters. Our products are some of the most robust on the market. We have a strong customer base, are growing and evolving by bringing new Cloud-based solutions and services to market. Let's GROW together!

 Responsibilities Include:

- As a member of our consulting and support staff, develop and define service offerings to better provide Linux infrastructure based consulting and services to your customers.
- Provide IT services and problem resolution to external customers both remotely and on site, that deliver uninterrupted utilization of their systems and peripherals.
- Provide IT services and problem resolution to internal customers that deliver uninterrupted utilization of, sales, marketing, engineering, and support systems to the integraSoft, Inc team.
- Work closely with our Cloud Specialist to utilize Windows Azure to design cloud infrastructure, processes, and solutions. Solutions to include cloud hosted integraSoft products, integration with on-premise deployed integraSoft products, and cloud based managed service offerings.
- As needed, act as a trusted advisor to customers providing technical assistance to ensure high levels of business value and satisfaction.
- As needed help customers optimize customer's usage of Office 365 products. Help customers utilize key Office 365 features enabling customers to improve collaboration, optimize processes and realize the benefits/value of Office 365.
- Position the company to deploy Business Intelligence product offerings based on the Microsoft Power BI tools and Microsoft SQL database.
- Resolve customer questions and issues in a quality, timely and cost effective fashion.
- Learn and become a subject matter expert on the deployment, infrastructure capabilities, and technical deployments/configurations of our offerings.
- Deliver customer and product/services related feedback to internal teams

REQUIRED Qualifications Include:

- Experience with current/common distributions of Linux. Specifically use of SSH, Port Mapping and "Root" related administration.
- Ability to design and implement infrastructure oriented technical solutions to support. product features envisioned by product management or as needed by development team.
- Strong problem solving skills.
- Outstanding verbal and written communication skills.
- Demonstrated ability in a customer facing role.
- 2+ years administering Linux based systems.

- Demonstrated knowledge and experience configuring and staging on premise Linux based servers.
- Demonstrated knowledge and experience working with TCP/IP networks. Specifically configuring DNS servers, DHCP configuration, firewall software, VPN's and Cisco or Juniper router configuration.
- Experience managing virtualized machine environment using Hyper-V, VM Ware or other leading virtualization software.
- Technical experience deploying and configuring applications on Linux and Windows operating systems.
- The ability to work autonomously and as a member of a team.
- 4 year degree in Computer Science or Management Information Systems, or related field required.
- Ability to travel (targeted 10% – 15%).

PREFERRED Qualifications Include:

- Experience using, supporting and/or configuring products similar to integraSoft products including ERP, Accounting, Supply Chain/Distribution, CRM and/or Office 365.
- Certifications in networking from Cisco or Juniper a plus.
- Microsoft Certified Systems Engineer certification a plus.
- Experience with TomCat web server and MySQL a plus.
- Experience utilizing leading public cloud providers such as Microsoft, Windows Azure, Amazon Web Services or Rackspace to setup cloud infrastructure a plus.
- Experience as a customer support professional or consultant for technical offerings.

integraSoft, Inc. offers a competitive compensation package, including healthcare benefits and a 401(k) plan with a possibility for employer matching. Our work environment is professional, yet casual. More company info can be found at integraSoft.com.

TO APPLY:
Email your resume to jobs@integrasoft.com
Place your last name and the position title in the subject line.
No phone calls, please.